

Automating access is an automatic success

Renaissance Credit reduces access provisioning from days to minutes while maximising security for compliance with comprehensive identity management tool

Key Facts

Company

Renaissance Credit

Industry

Banking & Finance

Country

Russia

Employees

7,000

Website

www.rencredit.ru

Challenges

Renaissance Credit wanted to make access provisioning significantly faster for new starters selling financial services in department stores.

Results

The company deployed Identity Manager to maximise provisioning and deprovisioning processes.

Products

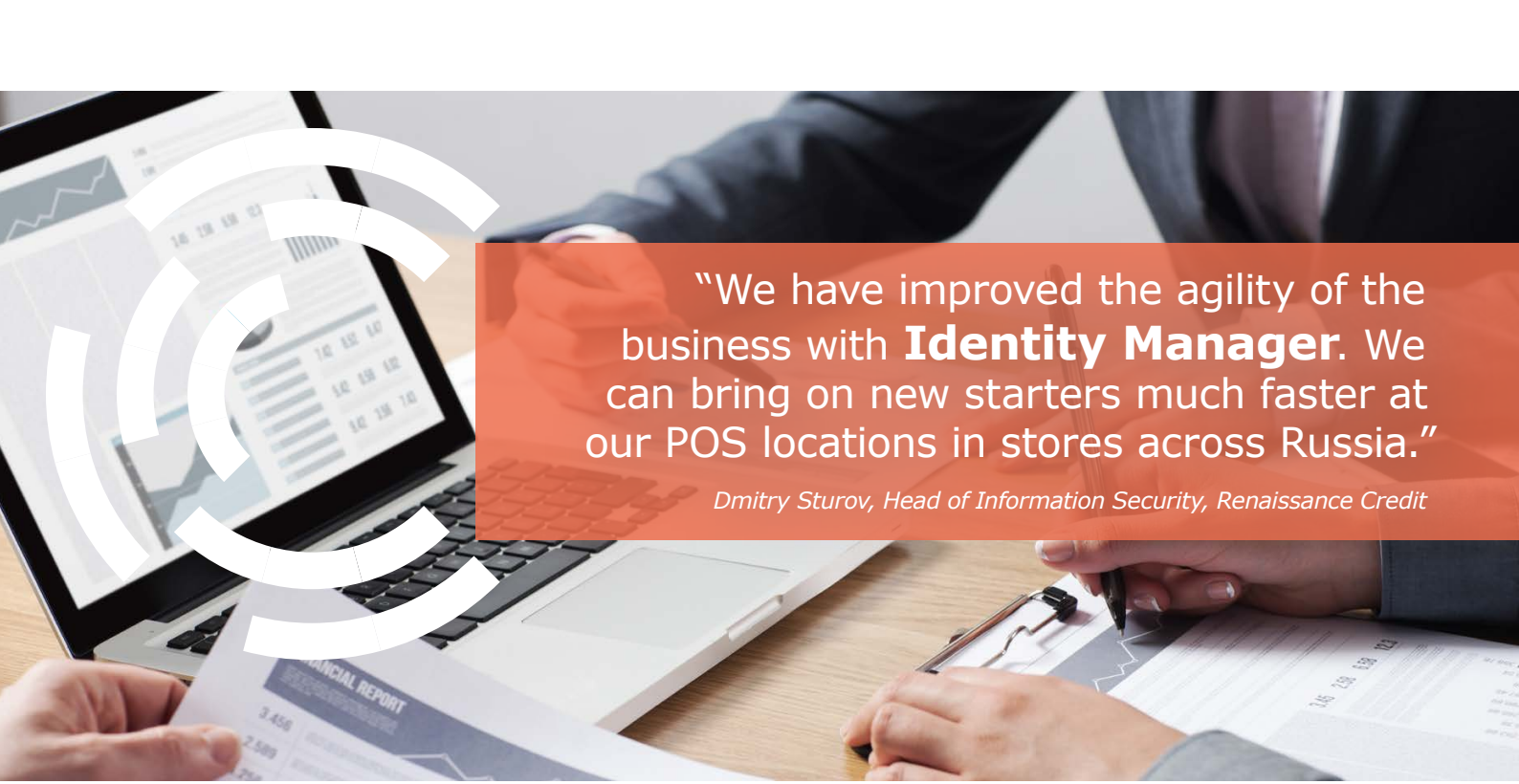
Identity Manager

Access management is often a significant cost for businesses. Companies find traditional management solutions time-consuming to administer because of their complexity. What's more, unless access can be provided in a timely manner, this method of provisioning can reduce a firm's ability to adapt quickly to new business opportunities.

Renaissance Credit in Russia, owned by ONEXIM Group, needed to simplify its provisioning and deprovisioning processes without compromising security or jeopardising compliance. The company operates thousands of point of sale (POS) locations in department stores across Russia, where staff sell financial products to customers looking to buy goods and services.

A business-critical system

The firm used a third-party service provider to manually provision and deprovision access rights. With a high churn rate of employees at the POS locations, the challenge was to give new starters secure, fast access to



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Dmitry Sturov, Head of Information Security, Renaissance Credit

the six or more applications they required on a daily basis. Dmitry Sturov, Head of Information Security at Renaissance Credit, says: “Our systems are mission-critical. Without them, our sales representatives can’t sell our financial products. Too often there were mistakes in provisioning and it could take one or two days for access to be established.”

Access rights provisioned in minutes instead of days

Renaissance Credit solved its access management challenges with Identity Manager. Sturov says: “We ran a proof of concept with Identity Manager and were amazed at its simplicity. As a result, we began using it to control access management and provide access rights in minutes, whereas before it could take days.”

He adds: “We have improved the agility of the business with Identity Manager. We can bring on new starters much faster at our POS locations in stores across Russia.”

Eliminating system access delays

Personnel gain timely access to applications because provisioning and deprovisioning are largely automated, and so errors are a thing of the past. “Mistakes can take a couple of days to fix so with Identity Manager you’re potentially regaining that lost productivity,” says Sturov.

In-house provisioning and deprovisioning creates savings

The company no longer has to pay a third-party organisation to control provisioning and deprovisioning. “We’ve bought access management in-house with Identity Manager, helping us to reduce our IT costs,” comments Sturov.

Auditing completed in days rather than weeks

Sturov highlights how much easier governance is with the solution compared with before. Today, the company can complete access audits for governance reports in no time. “We can see who has access

to what with just a couple of commands in Identity Manager,” he says. “Last year, it took us almost a month to prepare a full audit, but now we can do it in just a few days.”

Self-service possibilities highlight future value of software

Sturov also says the value of the firm’s software investment will increase over time as the company adopts more features of Identity Manager. He comments: “We’re currently exploring the self-service access portal. It looks to be a great way to reduce IT effort and resources, and speed up access management even further.”

About One Identity

The One Identity family of identity and access management (IAM) solutions, offers IAM for the real world including business-centric, modular and integrated, and future-ready solutions for identity governance, access management, and privileged management.

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